

## **DOG FRIENDLY RULES FOR STAYING WITH A PET**

**HOTEL WYNDHAM GARDEN GUADALAJARA EXPO reserves the right to admit pets based on the criteria of the administration and its policies. The comfort and tranquility of all of our guests is our priority.**

- 🐾 The hotel provides a room specially adapted for the stay of your pet (dog). Entry to the room will be allowed once the registry has been filled out, these rules and the Letter of Responsibility have been signed and the corresponding payment for the stay has been made. At the moment of registering your guest at the front desk, you must present its vaccine card, which must be up to date. The hotel will keep a copy.
- 🐾 The specially designated Dog Friendly room will be assigned to you at the front desk in accordance with check in and check out dates stated in your registration. You will not be able to choose another type of room or take your pet into another room, even if just for a visit if there are more reserved rooms.
- 🐾 The extra charge per room is of \$400 MXN + 16% tax per day, in addition to your reserved rate.
- 🐾 You will be provided a bed and bowl for food, having left a deposit for \$700 MXN as guarantee. Upon returning the equipment in good state, the deposit will be reimbursed. As a courtesy, you will be given one water bottle and two plastic bags per day for cleaning up after your pet.
- 🐾 The maximum permitted weight for a pet is 15 Kilos, only one pet is permitted per room and it must have wear a collar with the owner's information and phone number.
- 🐾 It is prohibited for pets to sleep on top of the room's furniture. In case your pet leaves the room dirty, an extra charge of up to \$500 MXN + tax for extraordinary cleaning could be generated, which could be greater, once evaluated and quantified. Any damage caused by your pet is your responsibility. (See letter of responsibility.)
- 🐾 All pets must ALWAYS be under the supervision of their owners.
- 🐾 WITHOUT EXCEPTION, the pet must wear a leash properly attached to its collar in the hotel's designated public areas, and in case of being necessary, it must wear a muzzle. The staff at the front desk will inform you of the permitted areas. Pets may NOT be in the pool area, restaurants, gym nor in any public areas indicated by the front desk. Pets may NOT roam free.
- 🐾 Pets may not be left alone in a room and the person accompanying it must not be a minor.
- 🐾 At the front guest, the guest must request cleaning service hours.
- 🐾 We inform you that there is a specific area to take your pet to take care of its bathroom needs, which will be indicated to you at the front desk. You will be responsible of picking up after your pet and disposing of the waste in a special waste bin.

- 🐾 In case you pet makes noise that comes to bother any other guest or shows aggressivity, the hotel will have the faculty of asking you to leave the property within no more than 8 hours after being notified, having to use the kennels for the keeping of the pet until your exit from the property.
- 🐾 In case check out is made for any of these reasons, there will be no reimbursement of the paid rate.
- 🐾 If in spite of all precautions your pet bites a person, the person will be immediately sent to the hospital, taking the pet's vaccine card, the owner of the pet will cover the medical expenses of the wounded person, freeing the hotel of the responsibility of the pet's aggression. Likewise, the pet will be immediately prohibited from reentering or staying at the hotel.
- 🐾 The hygiene of your pet is your responsibility and you will not be able to use the room's bathroom for cleaning your pet. In case you require a dog grooming service, we will provide you with options for your choosing.
- 🐾 The hotel is not responsible for sickness, death, loss, etc. of the pet.
- 🐾 Pets may not be left inside a vehicle.
- 🐾 We accept only domesticated pets and service dogs
- 🐾 No any other type of animal will be admitted.

**NOTE**

*In case you don't have with you your pet's vaccination card, leave comments stating why and indicate if tee pet is or Is not vaccinated in your own handwriting, and that you are responsible for any effect this causes in case of aggression or biting towards a guest.*

\_\_\_\_\_  
Guest name and signature  
Check in and check out \_\_\_\_\_  
Room \_\_\_\_\_